

The Role of Incremental and Transformative Change in Future Prediction

> Stephen Downes Campus Technology 2016 Innovator Awards Boston, Massachusetts August 3, 2016

1. The Future



Kakadu, Australia, 2004

Nobody Can Predict the Future?

• Let's make some predictions together...



We Predict by Reading the Signs

- Prediction isn't magic, it's a form of reasoning
- Overall, it is an instance of *recognition*



Philadelphia, Pennsylvania, 2015

The Future and the Past

• The future and the past are epistemologically equivalent (so are possibility and necessity)



2. Change



Seeing Change

- Nothing changes
- Everything changes
- Change = change to edge conditions
 - What counts as change depends on how you see the world
 - What you see (often) depends on what you're looking for
 - What you're looking for (often) depends on what you (currently) value



Patterns of Change



Causes of Change



Change in Education

- Changes in tech that changed learning were the result of *drivers*
 - Writing and publishing print technology
 - Public education social forces
 - Networks electronic technology
- They came from *outside* education
 - They impacted how we manage and deliver education
 - But they also reflected changes in what we value in education

Education Disruption

 Everybody wants to 'disrupt education' without having the sense that this means 'keep it the same, but with more benefits for me'



- John Battelle. 2016. Want a Deep Dive on How Silicon Valley's Best Will Fix Education? Here's The Full Interview With Max Ventilla, CEO and Founder, AltSchool. <u>https://www.linkedin.com/pulse/want-deep-dive-how-silicon-valleys-best-fix-education-john-battelle</u>
- Ilan Mochari. 2015. Inc. 16 Startups Poised to Disrupt the Education Market <u>http://www.inc.com/ilan-mochari/16-startups-that-will-disrupt-the-education-market.html</u>
- Image: Larry Downes and Paul F. Nunes. 2013. Dig Bang Disruption. Harvard Business Review. c/o Accenture.
 <u>https://www.accenture.com/t20150521T020819_w_/us-en/_acnmedia/Accenture/Conversion-Assets/Blogs/Documents/1/Accenture-Big-Bang-Disruption.pdf</u>

Change or Innovation?

- What do we want to see in education: change, or innovation?
 - That depends very much on whether you're winning or losing



Malealea, Lesotho, 2006

• Rob Abel. 2013. What is Disruptive Innovation in Education? <u>https://www.imsglobal.org/article/what-disruptive-innovation-education</u>

3. Innovation



What is Innovation?

- Idea + Execution + Benefit
 - innovation is defined "as change that creates a new dimension of performance" Peter Drucker
 http://en.wikipedia.org/wiki/Innovation
 - "Innovation is then simply new technology, i.e. the systematic application of (new) knowledge to (new) resources to produce (new) goods or (new) services" Maciej Soltynski at Innovation.cc

 <u>https://www.ideatovalue.com/inno/nickskillicorn/2016/03/innovation-15-experts-share-innovation-definition/</u>

 <u>http://www.freshconsulting.com/what-is-innovation/</u>

The Idea

- Product innovation a new type of product of service
- Process innovation change in the production function, eg. change in input mix
- Organizational innovation change in managerial procedures
- Market innovation eg. developing a new market for an existing product
- Input innovation new raw material, new energy source, etc

Jati Sengupta, 2014, Theory of Innovation: A New Paradigm of Growth, p. 4 (Schumpeterian model) <u>http://www.springer.com/us/book/9783319021829</u>

The Value (Sustaining)

- Different ways of talking about direction
 - Better quality of experience
 - - eg. 4K bigger pictures
 - 'student success'
 - Lower cost
 - Increased Efficiency and Productivity
 - Typically, 'standards'
 - Solving problems
 - Access, engagement, completion

The Value (Disruptive)

- Incumbents target high end customers
- Disruptors target with product & price advantage:
 - low-end footholds
 - new market footholds
- Not just product innovations;
- Can be business model, etc.



Tbilisi, Georgia, 2014

Clayton M. Christensen, Michael E. Raynor, Rory McDonald, 2015. What is Disriptive Innovation? <u>https://hbr.org/2015/12/what-is-disruptive-innovation</u>

Innovation as an Attractor

- We think of change an innovation as working in the same direction, but typically they are working in opposite directions:
- Drivers: out from the centre, toward uncertainty and chaos
- Attractors: toward the centre, toward order
 - And especially preserving what was
 - Sometimes: adaptation to change







Innovation in Education

- Is education "ripe for disruption"?
- Changes in tech that didn't change learning
 - TV, Video, overhead projectors
 - Portable classrooms
 - Learning management system
 - Clickers?
 - Second Life

Innovations but not disruptions

Mexico City, Mexico, 2016

Tony Bates. 2014. A Short History of Educational Technology. <u>http://www.tonybates.ca/2014/12/10/a-short-history-of-educational-technology/</u>

A Candidate for Disruption?

- Online Learning (1995f) & The MOOC (2008f)
 - "Stalled efforts to push MOOCs through the institutional membrane that surrounds highereducation credentialing have cast doubt on whether large-scale free courses will end up disrupting anything." Steve Kolowich
 - "The reality of online learning... a substantial increase even in years of financial pressures on enrollments."

[•] Jim Farmer, 2013, MOOCs: A Disruptive Innovation or Not? <u>http://mfeldstein.com/moocs-a-disruptive-innovation-or-not/</u>

What Counts as Innovation?

- It depends on how the world sees you
 - Is there 'demand' for the new thing (eg., a market, buyers, users)
 - Is there a 'business case' for it? (Cost/value model)
 - Is there a 'benefit' for the customer (greater income, lower cost, amusement)?
- What happens when these change?

4. Transformation



Gamboa, Panama, 2012

What is Transformation?

- "In an organizational context, a process of profound and radical change that orients an organization in a new direction and takes it to an entirely different level of effectiveness."
- "Transformation implies a basic change of character and little or no resemblance with the past configuration or structure."

Microsoft's Vision

- Learning community
- Teacher capacity
- Efficient schools
- Personalization
- Physical learning environments
- Curriculum & assessment
- Is this really transformation?
- Are these things we really want?



Questions to Ask

- What will new technology enable?
- How will our wants and needs change?



Maslow, A. 1943. Hierarchy of Needs: A Theory of Human Motivation. <u>http://psychclassics.yorku.ca/Maslow/motivation.htm</u>

Transformation of Education

- *Now* we're asking the right kind of question
- Look at how education has been transformed through the years based on changing definitions of need:
 - past needs: storytelling
 - present needs: 'apprenticeship' (aka child labour)
 - future needs: preparing for the factory
 - potential needs: the route to academia

Who Speaks for Us?

- Who defines innovation?
- Who defines student success?



George Couros. 2016. Who is Defining Student Success? <u>http://connectedprincipals.com/archives/12581</u> Curitiba, Brazil, 2015

5. Execution



Panama Canal, Panama, 2012

Academia is Broken

- Academia has a huge money problem
- Too many studies are poorly designed. Blame bad incentives.
- Replicating results is crucial. But scientists rarely do it.
- Peer review is broken
- Too much science is locked behind paywalls
- Science is poorly communicated to the public
- Life as a young academic is incredibly stressful

^{• &}lt;u>http://www.vox.com/2016/7/14/12016710/science-challeges-research-funding-peer-review-process</u>

What are Research & Development?



Riyadh, Saudi Arabia, 2015

Science as a "combination of evaluating evidence, coordinating evidence and models, and arriving at evidence-based judgments that are communicated through argumentation."

Stages of Innovation



Does selling really come after making?

[•] Image: SD Manufacturing, http://www.sdmanufacturing.com/services/innovation/

Technology Readiness Levels

 From concept to prototype to qualification to proof...



Image: NASA https://www.nasa.gov/directorates/heo/scan/engineering/technology/txt_accordion1.html

New Models of Deployment

Conventional Wisdom

Big Bang Wisdom

Strategic	Focus on all three at
Discipline	once
New-Product Marketing	Market to all at once, scale swiftly
Innovation Method	Experimentation on popular platforms
	Strategic Discipline New-Product Marketing Innovation Method

Adapted from Larry Downes and Paul F. Nunes. 2013. Dig Bang Disruption. Harvard Business Review. c/o Accenture.
 <u>https://www.accenture.com/t20150521T020819_w_/us-en/_acnmedia/Accenture/Conversion-Assets/Blogs/Documents/1/Accenture-Big-Bang-Disruption.pdf</u>

6. Strategies



Tallinn, Estonia, 2012

Find Patterns

- Forms: archetypes? Platonic ideals?
- Rules: grammar = logical syntax
- Operations: procedures, motor skills
- Regularities, substitutions (eggcorns, tropes)
- Feature similarities





Look for Meaning

theories of truth / meaning / purpose / goal



- Sense and reference (connotation and denotation)
- Interpretation (Eg. In probability, Carnap; Reichenbach; Ramsey)
- Wagering / strength of belief
- Forms of association: Hebbian, contiguity, back-prop, Boltzmann
- Decisions and decision theory: voting / consensus / emergence

Observe Practice

- What count as actions? What do they *do*?
 - Speech acts (J.L. Austin, Searle) assertives, directives, commissives, expressives, declarations (but also - harmful acts, harassment, etc)
 - Interrogation (Heidegger) and presupposition
 - Meaning (Wittgenstein meaning as use)





Los Angeles, California, 2009

Make Projections

- reasoning, inference and explanation
 - description X (definite description, allegory, metaphor)
 - definition X is Y (ostensive, lexical, logical (necess. & suff conds), family resemblance but also, identity, personal identity, etc
 - argument X therefore Y inductive, deductive, abductive (but also: modal, probability (Bayesian), deontic (obligations), doxastic (belief), etc.)
 - explanation X because of Y (causal, statistical, chaotic/emergent)

Consider Context

explanation (why versus why not?)

– Hanson, van Fraassen, Heidegger)

- meanings (culture, range of possibilities)
 ('Analytic hypotheses', Quine)
- vocabulary (ontologies, logical space)
 - (Carnap, Derrida);
- Frames and worldviews

 (Lakoff)



Manage Change

- relation and connection: I Ching, logical relation
- flow: Hegel historicity, directionality; McLuhan 4 things
- progression / logic -- games, for example: quiz&points, branch-and-tree, database
- scheduling timetabling events; activity theory / LaaN





Our conception of knowledge itself is insufficient to account for these various dimensions of literacy.

Knowledge as Recognition

Image: https://en.wikipedia.org/wiki/How_to_Create_a_Mind

Stephen Downes



Moncton, Canada, 2005

http://www.downes.ca